

Welcome to the SwimMAC Competitive Team!



Below are some important, often-missed pieces of the registration packet that families will want to keep in mind throughout the year. In addition, there are also contacts for you in case you have a question about anything related to the competitive team.

OBLIGATIONS

Every Comp Team family is required to raise \$200 in fundraising for the year. Most families complete this through swim-a-thon. This must be completed by May 1st when it is charged to accounts for any outstanding fundraising dollars.

Families are also required to complete service hours for each season at home swim meets. Required hours per family is determined by the oldest swimmer you have registered on the team. Short Course is billed on May 1st but must be completed by April 1st, Long Course is billed on September 1st but must be completed by August 1st. See below for how many service hours are required:

- **Senior, Shark, Dolphin** – 4 sessions for Short Course, 2 for Long Course
- **Marlin** – 1 session for Short Course, 1 for Long Course

We HIGHLY recommend not waiting until the end of the season to complete these hours. Each session you sign up for = 1 hour. These can be signed up for by going to the “job signup” in Team Unify for each meet. This is found in the same place as athlete meet commitment.

What if I need to take a break or cancel?

- First, you must notify both your coach and billing@swimmaccarolina.org that you are withdrawing. **Notification must be received by the 15th of the month prior to suspend billing for the next invoice cycle.**
- Please be aware that suspending membership may result in loss of roster position on the team *unless* coordinated with the staff and head coach of SwimMAC, this includes taking a break for the summer.

CONTACTS

Here is a list of contacts you might need for different questions you may have through the season. Keep in mind that when you call the “accounting” office, this is different from the billing department.

Service Hours/Volunteerism – MeetSquad@swimmaccarolina.org

Fundraising/Swim-a-thon – Fundraising@swimmaccarolina.org

Dues, Meet, and Obligation Billing – Billing@swimmaccarolina.org

Registration (just for the comp team) – Registration@swimmaccarolina.org

Meet Registration – reach out to your swimmer’s coach